# The Basics

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What’s New in Version 3.8?

PDFs
- You can now sort your Ravelry PDFs by pattern name, designer name, or even the number of patterns in an eBook.
  - From the Home page, tap **PDFs** to see your PDFs.
  - Tap **Ravelry PDFs** and if you haven’t before, connect to your Ravelry pattern library.
  - Tap the column heading **Pattern**, **Author**, or **#** to sort.
- You can search your Ravelry PDFs using the **starts with** fields.
  - To search for a specific pattern, begin typing the pattern name in the **starts with** field above the Pattern column.
  - To search for a specific designer, begin typing the designer’s name in the **starts with** field above the Author column.

Bulk Export
- You can now export projects in bulk.
- Select the projects you want to export and export them all at once.
  1. From the Home page, tap **Projects** to see your projects.
  2. Swipe on a project and tap **Edit** and then **Bulk Export**.
  3. A list of your projects displays with any projects needing to be synced selected.
    - Tap to select the projects you want to export.
    - Tap **Select Modified** to select all projects you have edited since the last time they were exported to Dropbox.
  4. Tap **Start** to perform the bulk export.
  5. Once the export completes, tap **Done** to return to your project list.
Single Sign-On

- Subscriptions are now registered with Create2Thrive.com.
- This means that your subscription/in-app registration account is now the same as your shop account. Only one account to remember!

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You must register with our new system.
The old system is going away January 1, 2017.

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How do I register with the new system?

- **If you are signed in to your Create2Thrive Stash when you update**, your existing subscription balance is automatically uploaded to your account.

- **Have you purchased a kCDesign, a class, or logo gear?** If yes, then you already have a Create2Thrive shop account. DO NOT create a second/new account. Just register with your existing account. If you have forgotten your password, use the Lost Password button to reset your password.

- **If you have a local subscription balance** you will be prompted to register every day. Be sure to register.

  If you decline registering, your subscriptions are not protected and cannot be restored.

- **If you are using the free app or are legacy only**, you do not have a local balance. You will be prompted to register once and not again. So be sure to register when you are prompted.
How to Start the App
The first time you tap on the knitCompanion App icon you are asked to enter your first name. Type your first name and tap Continue. The Home Page appears. Made a typo? No worries! Go to Preferences and make your correction.

Home Page Overview
The Home page appears when you tap to open knitCompanion on your iDevice. Let’s take a look at this page. There are five buttons and two icons that appear on the Home page.

Once you tap a button you can return to the Home page by tapping the Home breadcrumb at the top left.
PDFs

Tap **PDFs** to see your PDFs.

Local PDFs are all the PDFs local to knitCompanion on your iDevice. Notice Local PDFs is selected at the bottom of the page. Tap Ravelry PDFs and connect to your Ravelry pattern library from within knitCompanion! View the PDFs that are in your Dropbox by tapping Dropbox PDFs.

What can you do from here?

- You can view a PDF, just tap it.
- You can sort your PDFs by tapping on the column headings.
- If you swipe across the PDF you can make a new project, either a QuickStart project or Full project from any of your PDFs. QuickStart is the fastest way to setup a project and begin knitting with no knitCompanion setup.
- You can search your Ravelry PDFs using the *starts with* fields.
- By swiping across the PDF you can even delete the PDF from here!
Bringing in a PDF

Everyone can bring PDFs into knitCompanion, even if you have not purchased the app! You can bring PDFs into knitCompanion from Dropbox, Ravelry, Create2Thrive, Patternfish, email, and online.

You can use PDFs from your Ravelry library or Dropbox just by tapping the Ravelry or Dropbox tab.

With the free app you can bring in as many PDFs as you would like and knit from as many QuickStart projects as you would like. To customize your QuickStart projects with things like Keys and One-Tap Row Markers requires an in-app purchase.

Using Open In

What is Open In?

Open In is the standard feature that Apple provides to share files. Open In is available from your iDevice email, Safari (or other browser), Adobe Reader or GoodReader® (a PDF reader for your iDevices), Dropbox, etc. Open In is not available in iBooks because iBooks supports a very limited Open In.

Using Open In

Anytime you open a PDF inside of your iDevice's email or browser, an Open In icon will appear somewhere in a menu for the PDF. So you can open these PDFs directly into knitCompanion.

To use Open In:

1. Open the PDF on your iDevice.
2. Tap the Open In icon.
   The location and look of the Open In icon can vary depending upon the app you are using.
In Ravelry and Safari, the Open In icon appears at the top right.

You can scroll through this list; just slide your finger over it to scroll.

The Open In menu disappears quickly, just tap to bring it back into view.
In GoodReader, it appears as a box with an arrow pointing out of it.

3. Select **knitCompanion**. knitCompanion will automatically launch and load the PDF for you.
kCDeligns
From the Home page, tap **kCDeligns** to see your kCDeligns.

The kCDeligns page scrolls side-to-side as you swipe your finger across the screen. There are five free kCDeligns plus any that you have purchased. Each is setup and ready for you to knit. Just tap the design to get started.

You can purchase additional kCDelign patterns from Create2Thrive.com and patternfish.com. There are hundreds of kCDeligns to choose from.

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*Knitting a kCDelign means you can access the full features of knitCompanion without any setup. And, kCDeligns can be used with either free knitCompanion or the full app.*

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Tap a design to see its details and if you want to start knitting then tap **Knit Now**, name your project and begin knitting.
What can you do from here?

- You can open a design, just tap it.
- You can filter your designs so only projects that meet defined criteria are shown.
- You can toggle the display from a detail list to design pictures by tapping the icon at the top right of the page.
- You can sort your designs by create date or design name by tapping on the Sort By tabs at the bottom right.
- You can delete a design from your device. Touch and hold on the design to be deleted and then tap Yes - Delete.
- You can view the designs on your iDevice, these are referred to as Local Designs. Notice Local Designs is selected at the bottom of the page. You can also view the designs you have shared via iTunes File Sharing and designs you have saved to your Dropbox.
- And finally, you can go to your Create2Thrive and Patternfish Stash so you can import kCDesigns and PDFs from Create2Thrive and Patternfish directly into knitCompanion.

Projects

Tap Projects to see all your knitCompanion projects.

A list of the knitCompanion projects on your iDevice appear, these are referred to as Local Projects. Notice Local Projects is selected at the bottom of the page. You can also view the projects you have exported from knitCompanion and the projects in your Dropbox.
What can you do from here?

- You can open a project, just tap it.
- You can sort your projects by tapping on the column headings.
- You can make a new project by tapping the big plus icon at the top right, either a QuickStart project or Full project.
- You can filter your project list to make it easier to find specific projects.
- Swipe on the project and tap Edit to export a single project to Dropbox, export projects in bulk, copy a project, delete a project, and view your project information.

Additional Home Page Options

*Live Tour*
Join us for an hour walkthrough of knitCompanion and all it offers! Tap Live Tour to see the schedule.

*Sam Seymour*
Sam Seymour is our knitCompanion mascot. Look for Sam throughout the app. Tap on Sam anytime for more information; he is always around when you need him!

*In-App Help*
Tap the big question mark for instant answers. It appears throughout knitCompanion at the top right of the page to help you get the help you need fast.

*Preferences*
Tap the gear icon to select the preferences that will make your knitting experience with knitCompanion comfortable for you.
QuickStart Projects

Overview

*What is a QuickStart Project?*

A QuickStart project is a fast and easy way to start a knitCompanion project. You can make a QuickStart project from a PDF in your library and immediately begin knitting with no knitCompanion setup! You may make as many QuickStart projects as you would like.

*Free knitCompanion App*

Have you downloaded the free knitCompanion app? Perfect, you may start a QuickStart project and begin knitting immediately. Go ahead and make as many QuickStart projects as you would like from the PDFs in your library.

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*To convert a QuickStart project to a Full knitCompanion project, you must make an in-app purchase.*

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*Purchased knitCompanion App*

Have you purchased Setup or the knitCompanion Bundle? You can make QuickStart projects too! Make as many as you like. If you want to use other knitCompanion features on a project, just convert that QuickStart project to a Full knitCompanion project and happy knitting.

You can create keys and other pieces from your QuickStart projects because the QuickStart pages serve as a jumpstart. QuickStart remains available after you purchase knitCompanion so it’s always easy to create new projects.

*What does a QuickStart Project Look Like?*

Once you make a QuickStart project from a PDF, each page of the PDF is available across the top of the screen. To view a page, just tap the page and it appears in the middle of the screen. No setup need, just start knitting from that page.
What knitCompanion Features are in a QuickStart Project?

What features of knitCompanion are available for a QuickStart project?

- Tap the Edit button at the bottom and you can add highlights and annotations, change the color or name of a simple counter, add project info and knitting time, rotate or flip a page if needed, and even measure your work.
- Use the sliding marker to track your progress across rows or stitches.
- Don't lose count! The four color-coded counters are available for you to use in any way you choose.
- You are here! Place the You are Here marker as you knit so you never lose your place.
What knitCompanion Features are not in a QuickStart Project?

A QuickStart project does not have all the capabilities as a full knitCompanion project. What features of knitCompanion are not available for a QuickStart project?

- Keys
- One-Tap Row Markers
- Project Information
- Chart Row Reminders
- Guided Charts
- Audible Instructions
- Mystery Knit-Along Support
- Cropping
- Inverted Row Markers
- Combined Pieces
- Templates
- Magic Markers
- And more...
These features become available when you convert the QuickStart project to a Full project.
QuickStart a Project

Let's make a new QuickStart project from a PDF.

1. From the Home page, tap **PDFs**.

2. The PDFs on your iDevice are listed as Local PDFs, to view the PDFs in your Ravelry pattern library tap Ravelry PDFs, and to view the PDFs that are in your Dropbox tap Dropbox PDFs.

<table>
<thead>
<tr>
<th>File Name</th>
<th>Modified Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>001-Haruni-eDoc-Ravelry-rev4</td>
<td>Jun-18-2014 08:54 AM</td>
</tr>
<tr>
<td>A Fingertip Guide v3</td>
<td>Dec-17-2013 10:09 AM</td>
</tr>
<tr>
<td>BorealHoodie</td>
<td>Mar-14-2014 05:13 PM</td>
</tr>
</tbody>
</table>

3. Navigate as needed to find the correct PDF. Then tap to select the PDF for your QuickStart project and the PDF opens.

4. Tap **New Project** at the top right to make a new project.

5. Tap **Select All** or the **specific pages** you want to include in this project and then tap **Next**. Swipe across to view all pages.
QuickStart displays the first 30 pages of the PDF across the top of the screen. So if you make a QuickStart project from a 50 page eBook, only the first 30 pages will appear across the top. Obviously, some PDFs and eBooks have more than 30 pages. In this case, when you QuickStart the project do not select all pages. Instead, select only the pages you want to knit.

6. Name your project.
7. Ensure QuickStart Mode is set to ON and tap Create Project.

8. Your QuickStart project is created by knitCompanion.
Main Knitting Page

No Setup, Just Knit!

Once you make a QuickStart project from a PDF, the knitCompanion Piece Bar displays across the top. In a QuickStart project, every piece is a page of the PDF. The Piece Bar scrolls from side-to-side as you swipe with your finger. To view a page, just tap the page and it appears in the middle of the screen. No setup is need, just start knitting from that page.

Each page of the PDF is available across top of screen

Even though setup is not needed on a QuickStart project, there are many things you can do to make knitting from a page easier. Let's take a look at what you can do when knitting a QuickStart project.
**Rotate Piece**

If needed, you can rotate a piece so it appears in the direction from which you want to knit. Tap **Edit** and select **Rotate Piece** until the piece appears in the correct orientation. Each tap of Rotate Piece rotates the page 90 degrees. Once you rotate the piece knitCompanion remembers and will show that piece in that orientation each time. Also, each page is rotated independent of the other pages.

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*Caution: Always rotate the piece to the correct orientation BEFORE you add highlights, annotations, or anything else.*

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**Sliding Row Marker**

Use the sliding row marker to track your progress across rows or stitches. Just drag the slider to the row you are knitting. Is the slider in your way covering up text or your chart? No problem, just tap on the screen and the slider disappears but the marker stays. Tap again and the slider comes back.

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**Zoom**

Use standard iDevice gestures such as pinch and swipe, to zoom in and out and see the screen better. Be sure to scroll when the page is larger than the screen.
Simple Counters

Use the four color-coded counters in any way you choose so you never lose count. These counters can replace the clicker or barrel counters in the real world. Increment the counter by tapping the number.

Tap the counter slider tab to expand the simple counter pane.

Then tap to increment, decrement, reset counter, or modify the counter settings.
**You are Here!**

Place the You are Here marker on the piece as you knit so you never lose your place. To mark a specific spot, touch and hold at the spot and the You Are Here marker will appear. Touch and hold in the same spot and it will disappear. Touch and hold in a new spot and it will move.
Show the Entire Screen

You can slide everything away so you can view the piece across the entire screen. Tap the tab on the bottom of the Piece Bar and it slides away. Tap the tab beside the counters and they slide away. Tap the tab at the top of the multi-function window and it slides away. To bring each item back, just tap them again.

Need more screen real estate when knitting? Tap the Tray icon that displays at the top right. Both the title bar at the top and button bar at the bottom will be hidden. Tap again to redisplay.
Highlights

You can add highlights to the piece. You may want to add highlights to call out specific sections of text such as size information or important instructions or notes. You can choose the color of the highlight and even adjust the color’s transparency. Tap Edit and select Highlights.

Annotations

You can add annotations to the piece. Annotations are notes we write to ourselves as we knit, these notes do not come from the PDF. They appear as a sticky note on the piece so when knitting you just tap the sticky note to view the annotation. They come in 4 colors and can include typed and audible notes. Tap Edit and select Annotations.

Measure

Need to measure your work but no ruler handy? No problem, knitCompanion provides a measuring ruler! Tap Edit and select Measure. A ruler appears so you can measure your knitting.

Project Info

Want to add some information about your project? Tap Edit and select Project Info to display your project information and update as needed.

Flip Piece

If needed, you can flip a piece so it appears as a mirror image. Tap Edit and select Flip Piece. Each tap of Flip Piece mirrors the page.

PDF Button

Tap the PDF button at the bottom of the page to view the PDF for this project.

Setup Button

Use the Setup button at the bottom of the page to convert the QuickStart project to a Full project. You may want to convert a QuickStart project to a Full project so you can use knitCompanion features that are not available in a QuickStart project.

________________________________________________________________________

To convert a QuickStart project to a Full project you must purchase the knitCompanion app.

________________________________________________________________________
Navigating

**Breadcrumb**

A Breadcrumb button appears at the top left of most pages. It looks like an arrow. Think of this button as leaving breadcrumbs along the trail so you can find your way back.

The name of this button changes depending upon the screen you are on. It could be named Home, Back, the name of the project, or something else. You really don't need to worry about the name of the Breadcrumb button, just know to tap it to go back to where you came from.

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*Tap the Breadcrumb button to go back to the last page.*
**Swipe to Edit**

Throughout knitCompanion you can swipe across a project, PDF, piece, or filter so the Edit button appears.

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Knitter’s Choice: Want to more easily identify the item you have swiped across? Choose the color of your choice from the Swipe Background Color in Preferences.
Mark Ups

Highlights

A highlight is a colored rectangle overlaying your piece, you can define the color of your highlights. Highlights can be used to call out specific sections of text such as size information.

To add a highlight:

1. Tap **Edit** and select **Highlights**.
2. Tap the blue plus sign to add a highlight to the piece.
3. A highlight is added to the Highlight List and to the piece. The highlight color is shown. Tap the color to select a different color. Drag left or right to adjust the color’s transparency.

4. There are four sizing handles on the highlight that displays on the piece. Drag the handles individually to place the highlight exactly as you wish.

   To get the highlight in the precise location, it may be helpful to zoom in on the piece.

   If you double-tap the piece it will go into full screen mode for better viewing. Double-tap again to return to the standard view.
This pattern is written top down, for Magic Loop or two circulars. The top of the sock is fairly stretchy. If any other sized adjustments need to be made just add or subtract stitches in multiples of 2 to Needle 2.

Loose stitch is on the larger needles. Join the remaining stitches to twist. For all sizes, put 36 stitches on N1 and the remaining stitches on N2.

Knit 12 rounds of ribbing as follows:

*Ktbl1, P1* 6 times, P1, *Ktbl1, P2* 4 times, *Ktbl1, P1* to end of round. (N1 starts and ends with Ktbl, N2 starts and ends with P.)

Complete Chart 1 once, on N1. Continue in established ribbing on N2.

**Size considerations:** If you need to adjust the size of the sock, you may do more or fewer decreases along the line of cables or continue knitting with the larger needles.

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5. To move the highlight around on the page, touch and drag inside the highlight.
6. Once you have placed the highlight satisfactorily, repeat these steps to add additional highlights.

This pattern is written top down, for Magic Loop or two circulars. The top of the sock is fairly stretchy. If any other sized adjustments need to be made just add or subtract stitches in multiples of 2 to Needle 2.

Loosely cast on 65(71) stitches with the larger needles. Join in the round, being careful not to twist. For all sizes, put 36 stitches on N1 and the remainder on N2.

Knit 12 rounds of ribbing as follows:
*Ktbl, P1* 6 times, P1, *Ktbl, P2* 4 times, *Ktbl, P1* to end of round. (N1 starts and ends with Ktbl, N2 starts and ends with P.)

Complete Chart 1 once, on N1. Continue in established ribbing on N2.

Size considerations: If you need to adjust the size of the sock, you may do more or fewer decreases along the line of cables or continue knitting with the larger needles.

7. Tap the Breadcrumb at the top left once all highlights have been added to the piece. The highlights should appear within the piece. If needed, you can edit or delete highlights.
**Copying Highlights**

For faster setup, copy an existing highlight. Select the highlight to be copied, tap the Copy icon, and drag the new highlight to its location. The size and color of the selected highlight is copied.

**Annotations**

Annotations are notes we write to ourselves as we knit, these notes do not come from the PDF. Annotations replace all those sticky notes!

To add an annotation:

1. Tap **Edit** and select **Annotations**.
2. Tap the blue plus sign to add an annotation to the piece.
3. Tap **Popup Text** and an annotation then appears on the piece as a sticky note.
You can place the annotation wherever you want, just tap where you want the annotation to appear. Tap View to lock the annotation in place.

Do not drag and drop the annotation, just tap the screen and the annotation will move to that location.

If you double-tap the piece it will go into full screen mode for better viewing. Double-tap again to return to the standard view.

4. The annotation color is shown. You can select the color of your sticky note annotation. Just tap the annotated color to select a different color.

Best Practice: You can define your own color coding scheme so you will know what category a note is just by looking at the color.
5. To add a text annotation, tap in the Text Content box to activate the keyboard. Then type your annotation.

6. To add an audio annotation, tap the Audio icon.
a. To create a new clip, tap **New**.

b. Type a name for the clip and then tap **Continue**. The name for your clip must be unique, not already in use.

c. Tap the Record icon to begin recording. Speak clearly. Once you have completed recording then tap the Record icon again.

d. Tap **Choose Media** at the top left of the page and the recording is listed.

e. Select the appropriate audio clip from the list.
   - To listen to the recording tap the green play arrow.
   - The progress meter shows the progress of your recording as it is being played.
   - Tapping the play arrow while the recording is playing will toggle between pause and play.
   - You can manually move the slider to fast forward or rewind the clip.
   - To re-record tap Delete to permanently delete the recording and then repeat step 5 to create a new recording.
   - To select the recording, tap **Choose**.
   - To remove the recording from the piece tap **No Clip**. The recording is not deleted; it is just removed from this piece of your pattern.

7. Once you have placed the annotation satisfactorily, repeat these steps to add additional annotations.

8. Tap the Breadcrumb at the top left once all annotations have been added to the piece. The annotations should appear within the piece. If needed, you can edit or delete annotations.
The kC Difference
By purchasing Setup (also included in the knitCompanion Bundle), you can access a wide variety of tools for keeping track.

- Always see your keys
- Dynamic reminders for “at the same time”, color, or needle size changes so you never miss anything
- Glue charts together so you have ONE chart and ONE row marker for the whole row.
- Lots of tools to manage wide charts and keep your place.
- Inverted markers are easy on the eye and make color-coded/colorwork charts a breeze.
- Simplify complex instructions into manageable pieces.
- Automatically display written instructions for a chart row.
- Smart counters for tracking repeats, shaping actions, and more.
- Highlight, make notes, Mystery KAL support, project info tracking (such as time spent and notes) and much more.
Everything at your fingertips…

All the information you need to knit, the pattern, keys, counters, and much more.

- All the parts of your pattern in the order you will knit them. The Piece Bar is scrollable from side-to-side, just tap on a piece and it appears ready for knitting.
- Zoom and scroll to get to the instructions you need.
- If you have multiple keys defined, you can toggle through each key so you always have the abbreviations and symbols handy.
- Four simple counters to use as you choose. Color-code these for each project!
Never lose your place…

- Invert your row marker on charts and text.
- Keep track of where you are and it’s easy on the eyes.

**Set-up Round:** Pick up and knit 16(17) stitches on the right side of heel flap with N2. With N1, continue with the Chart 3. Pick up and knit 16(17) stitches on the left side gusset with N2. Knit to the center back. This is now where each round starts. Place marker if desired.

**Round 1:** Knit to end of N2, K2Tog, K1. Continue pattern across N1. On N2, K1, Ssk, knit to center back marker.

**Round 2:** Knit to the end of N2. Continue pattern across N1. On N2 knit to center back marker.

Repeat rounds 1 and 2 until you have a total of 64(68) stitches. Continue knitting from Chart 3 until two repeats are completed. (3 if you are doing a size larger than the pattern.)

Knit Chart 4. Chart 3 may be worked one more time, if desired, before completing Chart 4.

Continue in stockinette, after Chart 4, until foot measures 2 inches less than desired length for the foot.
Row Reminders…

- Automatically display written text for a chart row.
- Great for learning to read charts!
Purchasing Add-Ons

Ready to purchase additional features? Follow these two steps:

1. Determine which subscription option you want.
2. Purchase a subscription option.

*Step 1: Subscription Options*

knitCompanion is available as an in-app subscription.

There are three subscription options:

- **kC Bundle**
  
  Extend your knitCompanion by purchasing the kC Bundle. Both the Setup and Magic Marker bundles are included along with any new bundles added during your subscription period.

- **Setup**
  
  Purchase just Setup and you can setup your projects, use Smart Counters, and customize the setup if the project is based on a kCDesign.

- **Magic Markers**
  
  Purchase just Magic Markers and use Magic Markers to add your own personal color combinations to any chart.
All the subscription options enable the features for a specific period of time with no ads. Subscription purchases transfer between iOS devices.

Your subscription will not automatically renew, therefore there is no long-term commitment to ongoing fees.

- Once you have only 5 days left on your subscription, you will receive a warning message once a day asking if you would like to add more days to your subscription.
- If you allow your subscription to expire, you can purchase another subscription.
- Prior to the expiration date, you can purchase another subscription even if you still have some days remaining on your subscription. No days are lost when you renew. Your new purchase will be added to your existing balance.

Best Practice: Don’t let you subscription expire. Purchase more time to ensure you do not run out of time while away from WiFi.

The purchase is handled via your Apple ID to ensure security.

**Step 2: Purchasing a Subscription Option**

Follow these steps to purchase a Subscription Option and Welcome!

1. Tap the gear icon on the Home page to access system preferences.
2. Tap **Subscribe / Restore** to purchase, view active subscriptions, or restore a purchase.

![System Preferences](image1.png)

3. The In-App Purchase page appears so you can choose your purchase option. Tap **Buy** for the option you want to purchase. The Subscription Expiration date appears on this page as well.

![Register to protect your purchase!](image2.png)
4. At this point your purchase is handled via your Apple ID to ensure security. Type your Apple ID password and follow the Apple prompts to complete your purchase.

You will need an Internet connection to communicate with Apple.

5. Once you complete your purchase:

- If you have already registered with knitCompanion, your subscription is automatically added to your registration. To view your registration, tap Subscribe / Restore.

- If you have not yet registered with knitCompanion, you will register with the same account as your Create2Thrive Shop account. Type your Create2Thrive username and password to log in using your existing account or tap Sign Up to create a new account.

If you do not register you will not be able to access your subscription from other iOS Devices or restore your subscription in the future. We strongly recommend you register in order to protect your purchase and make full use of its value. You can register anytime.

- Registration is voluntary but has lots of benefits! Most importantly, registration enables you to share your subscription across all your iOS Devices and restore your subscription at any time.
• Multiple Devices? If you register from a second device, any existing subscription in your registration will automatically be available on that device.

Best Practice; Make a note of this username and password. Both are needed if you need to restore your purchase.

Managing Your Account Details

Need to change your password? You can manage your account details from the Create2Thrive website. Go to www.create2thrive.com and select My Account.

• Change your account details such as your email address or password.

If you change your email or password, you must relink your app.
1. From within the app, tap the gear on the Home page and tap Sync.
2. Turn off Enable Create2Thrive Stash.
3. Tap General and then Register/Login using the new email and/or password.

• You can also view any existing/registered subscriptions from here.

Restoring Purchases

What if you have purchased knitCompanion and then accidentally delete knitCompanion from one of your iDevices? Or, what if you want to put knitCompanion on another device? Just do a Restore.

Restores happen automatically based on the following:

• If you are not signed in to your Create2Thrive account and you sign in via the Shop page or the optional Registration popup, then when you sign in any subscriptions in your Create2Thrive account are automatically added. This situation may arise with a new machine or during the app install.

• If you are registered, every time you tap Subscribe / Restore in Preferences your registered subscriptions are automatically restored.

• Assuming you are registered and you buy a subscription, your new subscription is automatically added to the app and your account with Create2Thrive.

• EXISTING CUSTOMERS: If you have already logged in to Create2Thrive so you can access your Create2Thrive kCDesign Stash, once you update the app to 3.8 and then start the app, your subscription balance is automatically transferred to your shop account.
Restore restores knitCompanion to its purchased state. No data is restored; instead, your data must be imported from Dropbox.

Best Practice: There is no substitute for backing up your data.

Forgot Username or Password?

If you are not registered, a popup opens. Tap Forgot on this popup to reset your password.

Warning: In order to receive the email recovering your username and password, be sure to add @knitcompanion.com to your Safe Senders List.
Getting Help

We at knitCompanion never want you to be frustrated. There are a number of ways you can get help.

Free Online Intro Class

Join us for a one hour walk-through of knitCompanion and all it offers! Watch knitCompanion shown live in an interactive session that allows time for questions.

Go to www.knitcompanion.com/webinar/ to see the schedule and register for a time convenient to you.

Sam Seymour

Sam Seymour is our knitCompanion mascot. Look for Sam throughout the app. Tap on Sam anytime for more information; he is always around when you need him!

In-App Help

Tap the big question mark for instant answers. It appears throughout knitCompanion at the top right of the page to help you get the help you need fast.

Video Tutorials

Learn all about knitCompanion with our video series! This series of tutorials takes you through the nuts and bolts of knitCompanion. Tap Tutorials at the bottom right of most pages or go to www.knitcompanion.com/tutorials/ and start watching today! These are free, watch as often as you want.

Notes: We recommend you watch these videos in the highest resolution available to you at your connection speed. They are available at the highest resolution of 1080p HD. To capture these images in HD we used knitCompanion running on an iDevice simulator provided for this sort of video work. The taps and gestures you see performed by a mouse in these videos would normally be done by your fingers.

FAQ's

Go to www.knitcompanion.com/support/faqs/ for answers to commonly asked questions.
User Guide

Prefer to learn by reading a user guide? We have that too! Go to www.knitcompanion.com/tutorials. Take a look at the user guides which are presented by topic by tapping any of the tabs shown at the top of the page.

Support

To report any questions or issues you are having, go to www.knitcompanion.com/support. We use a ticket system to keep track of all your questions, comments, issues, etc.

Ravelry Group

Come join the fun by joining the knitCompanion Ravelry Group. In this group we:

- Provide tips and tricks for getting the most out of your knitCompanion
- Reveal lots of information about knitCompanion
- Seek your input about new product features
- Provide a forum for discussing knitCompanion

Training

Interested in a training course for knitCompanion? There are lots of options!

Go to www.knitcompanion.com for upcoming classes and information.

Take a Class

If you are a knitCompanion customer or are thinking about becoming one and would like to request a class in your local area, please contact us at training@knitCompanion.com. Please include your interest, location, and favorite local yarn store or guild.

Sponsor a Class

If you are a local yarn store or guild interested in sponsoring a knitCompanion class in your area, please contact us at training@knitCompanion.com. We will be happy to send you a training brochure. Courses can be customized to your needs.

Teach a Class

If you are interested in being a knitCompanion instructor in your area, please contact us at training@knitCompanion.com.
iDevice Gestures

knitCompanion uses standard iDevice gestures. Here are a few that may help when knitting.

Single Tap: You may tap your screen once. For example, single tap a project to open the project within knitCompanion.

Swipe: You may swipe across your screen. For example, swipe across a project or PDF and the Edit button appears allowing you to perform various functions.

Scroll: You may scroll up and down on your screen. So if your project list is long just scroll down through the list.

Zoom: You may zoom in and out for a better view of the screen. So for example, if the chart is longer or wider than what you see on your screen, you can zoom for viewing comfort.
  - Zoom In: To zoom in and enlarge the contents displayed on the screen, use the spread gesture.
  - Zoom Out: To zoom out and shrink the contents displayed on the screen, use the pinch gesture.

Touch and Hold: There are times when you need to touch and hold within knitCompanion. When instructed to touch and hold, touch the screen and hold your finger in place until the action (such as placement of the You Are Here marker) has completed.

Tap Zones: Tap zones help you move around the screen.
  - Double-tap an edge (top, bottom, left, right) to move to that edge of your piece. For example, tapping the left edge moves your piece to the left, tapping the bottom edge moves your piece to the bottom.
  - Double-tap the center of the screen to alternate between maximizing the piece to fit the screen width and maximizing to fix the screen height.
Dropbox Overview

What is the Cloud?
The Cloud simply refers to a set of services and technologies available on the Internet from anywhere, at any time, on any device.

Currently, knitCompanion integrates with one cloud brand: Dropbox.

So what does this mean to a knitter? The cloud offers knitCompanion knitters two main advantages:

1. If your iDevice does not have a lot of storage space (such as 8GB or 16GB), you can store your library of PDF patterns in the cloud. This saves space on your iDevice.

   Save space on your iDevice!

2. Access your PDF patterns from any iDevice where knitCompanion is installed.

   Start knitting a pattern from your iPad and later use the same pattern from your iPhone without missing a stitch!

What is Dropbox?
Dropbox is simply a cloud brand, there are others.
Dropbox is a service that provides you with free cloud storage up to a certain limit, after which there is a fee. Please refer to www.Dropbox.com for more information.
As a knitter you can store your library of PDF patterns in Dropbox and access them from any iDevice where knitCompanion is installed.

Why use Dropbox?
knitCompanion supports direct access to Dropbox. This is a good thing!

- If you have a pattern’s PDF in Dropbox, you can create a knitCompanion project without using Open In.
- You can sync your knitCompanion projects between devices easily using Dropbox without using iTunes file sharing.
- From within knitCompanion, you can backup your projects to a new location outside of iTunes and Apple. You do not have to use iTunes file sharing or copy files to your hard drive manually.
When you have completed a project, you can archive it off your iDevice and then delete it from knitCompanion. As long as you have it in Dropbox, you can get it back from any device when you want to knit it again.

You must have your own Dropbox account in order to use it with knitCompanion.

Need more Dropbox information?
Visit www.Dropbox.com to find a full set up tutorials for using Dropbox beyond knitCompanion.

Navigating Dropbox
You can access your Dropbox directly from within knitCompanion. Two buttons on the knitCompanion Home page allow you access to your Dropbox.

- PDFs
  Tap the PDFs button to see the PDFs that you have stored in Dropbox.

- Projects
  Tap the Projects button to see the projects that you have stored in Dropbox.

PDFs
From the Home page, when you tap PDFs, a list of the PDFs on your iDevice appear. These are referred to as Local PDFs. Notice Local PDFs is selected at the bottom of the page. Tap Ravelry PDFs and connect to your Ravelry pattern library from within knitCompanion! View the PDFs that are in your Dropbox by tapping Dropbox PDFs.

When you tap Dropbox PDFs, please wait a moment while knitCompanion presents the list from Dropbox.
**Default PDF Folder**

When you tap Dropbox PDFs, knitCompanion shows your Dropbox.

The PDF Swoosh icon shown with a cloud 🌤️ indicates a PDF stored in Dropbox. A folder indicates a folder in your Dropbox. Tap a folder to view its contents.
Projects

From the Home page, when you tap Projects, a list of the Projects on your iDevice appear. These are referred to as Local Projects. Notice Local Projects is selected at the bottom of the page. You can also view the projects you have exported from knitCompanion and the projects in your Dropbox.

*When you tap Dropbox Projects, please wait a moment while knitCompanion presents the list from Dropbox.*

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**Default Project Folder**

When you tap Dropbox Projects, knitCompanion brings you to the folder within Dropbox where projects are stored. In other words, when you export a project from knitCompanion to Dropbox, the project is placed by default into this folder.

The name of this default project folder is - Apps/knitCompanion/projects/*.kcproject.

*knitCompanion only exports to the default project folder.*

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You are not required to store your projects in the default project folder. However, if you MOVE a project out of the default project folder (i.e., for archive purposes), it is no longer tracked by knitCompanion’s version system.

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If you do not store your projects in the default projects folder, you can navigate within your Dropbox and go to the location where your projects are stored in Dropbox.
Navigating Your Dropbox

Because knitCompanion does not require you to store your PDFs and projects in the default folders, you can navigate through your entire Dropbox from within knitCompanion. So, if you have created other folders within your Dropbox to hold your PDFs and projects, no worries! Regardless of where in Dropbox you have stored your PDFs or your knitCompanion projects, you can navigate to the correct folder.

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If you do not store your PDFs or projects in the knitCompanion default folders, then you must keep track of the folder where your PDFs and projects are stored within knitCompanion. There is no way for knitCompanion to know where your projects are located if they are not in the default folders.

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1. Open Dropbox on Home Computer: The first step is to determine where you put your PDFs/projects within your Dropbox. The easiest way to find out is to look at your Dropbox from your home computer (not your iDevice). Open your Dropbox and find your PDF/project. Make a note of the folder name and location (where does it appear within the Dropbox list of folders).

2. Open knitCompanion on iDevice: Once you know where the PDF/project is in your Dropbox, now you can open knitCompanion on your iDevice.
   - If you are looking for a PDF, tap PDFs from the Home page and then tap Dropbox PDFs at the bottom.
   - If you are looking for a project, tap Projects from the Home page and then tap Dropbox Projects at the bottom.
3. Navigate up through the Dropbox folders: To navigate up and out of the knitCompanion default folder, tap the folder at the top left which appears with the little arrow.

4. Continue tapping: You will be moving up through the Dropbox folders. Just continue tapping the folder with the little arrow until you find the folder where your PDFs or projects are located within your Dropbox.

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*You can navigate up and down through your Dropbox folders.*

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**Choosing Dropbox or iTunes**

You must choose whether you will use Dropbox or iTunes for syncing, backups, and archiving.

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*We strongly recommend using Dropbox.*

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The reason we recommend using Dropbox is that having a safe backup of all your knitCompanion work becomes almost thought and effort free.

Once you pick your method we strongly recommend you stick with that method for all things related to knitCompanion.

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*Best Practice: Pick a method and stick with it!*
iTunes

If you do not want to use Dropbox, you can continue to use iTunes. Although we recommend using Dropbox, it is your choice.

- If you want to sync between devices using iTunes there is a step to go into iTunes and move the .kcproject from the old device to the new device.
- If you want to delete a .kcproject from your device, you need to first go into iTunes and save that .kcproject to a safe place on your computer, or it is gone for good.
- When you have completed a project, you can delete it from the device and as long as you have it saved off from iTunes on your computer you can get it back when you want to knit it again.
- If you want to backup your .kcprojects for safe keeping in case of failure in iTunes or your device, you must go into iTunes and save your .kcprojects to a location outside of iTunes on your computer.

Exported Projects

You can browse and import exported projects from inside knitCompanion and share them via iTunes File Sharing.

All projects you export display in Exported Projects. If you allow knitCompanion to access your Dropbox, projects you export also display in Dropbox Projects.
Protecting Your Data

The last thing we as knitters want to do is lose a stitch or lose our patterns! It is important that you protect your knitCompanion data.

Syncing, backups, and archive

What are these things?

- Sync: To synchronize the data between your devices.

  *Syncing ensures you can access a pattern on your iPad, iPhone, and iPod Touch.*

- Backup: To copy your data so you can restore it later if something horrible happens to one of your devices.

  *There is no substitute for backing up your data!*

- Archive: To transfer your data into long-term storage.

  *Save storage space on your iDevice by archiving projects you are not currently knitting.*

Flexibility

Syncing, backups, and archiving are performed project by project. This means you sync, backup, or archive one project at a time giving you flexibility based on the projects you are knitting.

There are two modes to use, you must choose one:

1. Dropbox (recommended)
2. iTunes

*Best Practice: Dropbox is the recommended method for syncing.*
Dropbox

If you enable Dropbox, knitCompanion can send the .kcproject directly to and from Dropbox, eliminating the need to sync with iTunes. You can then access all these files for archive and safe storage from any of your Dropbox portals, including your computer, a browser, another device, etc.

To sync projects between devices, backup a project for safekeeping, save iDevice storage space, or to save a completed project in the cloud you will export the project. Exporting a project copies it from your iDevice to Dropbox.

iTunes

Although we recommend using Dropbox as your method, it is your choice. The major difference between syncing with Dropbox and iTunes is that if you use iTunes, you must continue to sync with iTunes on your computer and use the File Sharing within iTunes to manage your projects across devices and for backup/archive.

To sync using iTunes:

1. Find the .kcproject in iTunes under File Sharing.
2. Copy this .kcproject onto the second device.

To backup using iTunes:

1. Copy the .kcproject to a safe place.
2. Once backed up, you can delete the current project and even the .kcproject out of File Sharing in iTunes and restore it later using this safe copy.

.kcproject File

Each knitCompanion project that you want to sync, backup, or archive has one file. This file contains the PDF, setup information, counters, markers, etc. Essentially, everything needed for a single knitCompanion project is in this one file referred to as the backup file.

File Name

The name of each backup file must be unique and follows the naming convention of:

`<projectname>.kcproject`

You control the <projectname>. Remember when you first setup a project you gave the project a name? Well, that name is used as the <projectname>.

Every backup file ends with an extension called .kcproject.
Examples:

- Let’s say when setting up the Haruni project you named it haruni shawl. When you backup this project, knitCompanion will automatically create the backup file named harunishawl.kcproject.

- When setting up the Twisted Mockery project you named it my favorite socks. When you backup this project, knitCompanion will automatically create the backup file named myfavoritesocks.kcproject.

**One File Per Project**

There is one .kcproject file for each project.

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One knitCompanion Project = One .kcproject file

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Backups are performed one project at a time. All you do is grab that project's .kcproject file to do the backup.

The file format of <projectname>.kcproject is used for device backup/archive and syncing.

**Protecting Copyright Materials**

Because the .kcproject contains the PDF, we at knitCompanion have taken steps to protect designers from copyright infringement.

A .kcproject can be shared between two instances of knitCompanion only if the Knitter's Name is the same on both devices. You typed your name in the Knitter's Name field when you first started the knitCompanion app. You can edit the Knitter's Name in Preferences.

Example:

- Jane has knitCompanion on her iPad and her iPhone. When she installed knitCompanion on her iPad she typed Jane in the Knitter's Name field, Then when she installed knitCompanion on her iPhone, she typed Jane Doe in the Knitter’s Name field. So, the Knitter's Name on these two devices is not identical.

- When Jane tries to bring in a .kcproject created on her iPad (with name of Jane) into her iPhone (with name of Jane Doe), she will receive an error.

- To correct this, Jane can edit the Knitter's Name in Preferences on one of the devices so the name is identical on both devices.